

**All day, everyday, throughout the  
UK, we help to keep people  
and goods moving.**

**Do you know what we can  
do for you?**

**Stannah**

## What can we do for you?

You may be surprised at how Stannah has grown. We have expanded our product range and services, quietly and confidently.

We offer our customers a broad range of lifting solutions to move people and goods efficiently, reliably and safely – right across the UK.

We are proud of our reputation for outstanding service, so whatever your lifting requirement, Stannah will provide a solution.



**Major projects**

**Escalators and moving walkways**

**Passenger lifts**

**Bespoke lifts**

**Platform lifts**

**Service and goods lifts**

**Lift refurbishment**

**Lift maintenance, service and repair**

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**Our family business took root as early as the 1820s and we began making lifts around 1867**

**Stannah experience and expertise**

Our experience of the lift industry is virtually unsurpassed. Established in 1867 by Joseph Stannah, the company is still wholly-owned by the Stannah family.

From the very beginning our business has been rooted in engineering. Starting with hoists and cranes, our business has expanded to offer a complete range of lifting solutions.

Today the Group has worldwide subsidiaries and is home to 'the world's most chosen stairlift'. We also supply passenger lifts, service and goods lifts, escalators and moving walkways.

**A full range of products and services**

Every day Stannah provides a wide range of safe and reliable solutions to the challenge of moving people and goods up and down buildings right across the UK.

Our total engineering capability through design, manufacture, installation and maintenance means you really can rely on Stannah for all your lift product needs.

**Nationwide service from local branches**

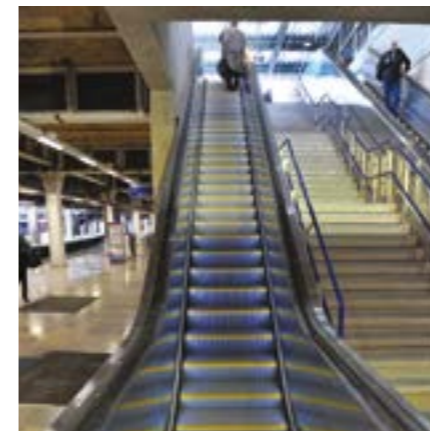
At Stannah we maintain, service, repair, modernise and refurbish all types of lifts, escalators and moving walkways, not only those from our own product range, but also other lift manufacturers' equipment.

This nationwide service is delivered locally from 11 locations by over 350 directly-employed, highly trained Stannah engineers who maintain 100,000 lift products.

Our priority is quite simply to meet the needs of our customers and support them as lift owners/users. Our aim is to provide service of the highest quality, quickly and efficiently.

**How we work**

We never take our customers for granted. Our objective is to surpass their expectations; from providing them with the products they want, to listening to what they say and giving them best advice. Our promise is to be 'always true to our word'. To ensure we can keep our promise we continually invest in our staff and operations.



# Major lift projects

## We love a challenge!

That's exactly why we have our Major Projects team. We take on out-of-the-ordinary and special projects that involve so much more than the supply of lifts. From preparing tenders to surveying sites and designing bespoke solutions for special situations, our team relishes the challenge of a major project and is proud of its work on many prestigious sites across the UK.

## Skills

The team exists to supply all the skills required for a project, in one tight-knit unit, with one single point of contact.

Individuals within the team are skilled in: project planning and management; estimating; technical operations; logistics; product design and engineering; BIM objects/3D modelling; field management; installation engineering; health and safety and quality control, which together drive the project and ensure the successful culmination to the client's satisfaction.

## Major Projects include:

- King's Cross Station
- Paddington Station
- The London Hippodrome
- Edinburgh Waverley Station
- Sainsbury's
- Tesco
- ASDA
- Co-op
- Reading Station
- Birmingham New Street Regeneration Project
- Cardiff Central Station
- London Bridge Station



**“Being part of the huge team of contractors working flat-out to complete this project was challenging, but the results speak for themselves. Problems were solved, deadlines were met and not a single train was cancelled throughout the whole process. We are proud to have made a major contribution to this magnificent refurbishment of one of London's most famous stations – King's Cross.”**

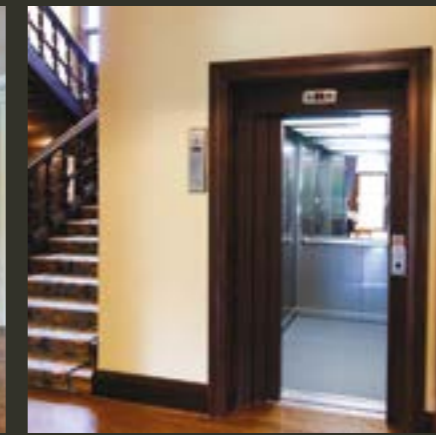


# Escalators and moving walkways

Stannah escalators and moving walkways are designed and manufactured to cover all commercial, industrial and public transport applications. With a wide range of finishes and materials available for each type, they provide a flexible selection of arrangements that will match and enhance both the appearance and operation of any building or infrastructure development.

Our removals and refurbishment services provide our customers with cost-effective upgrades to equipment to improve performance and increase the life-cycle of units, whilst minimising down-time and interruptions to operations.





## Passenger lifts

We listen to our customers and our standard range of passenger lifts reflects their requirement for products both superior technology and great aesthetics. Stannah offer space-saving motor roomless lifts with traction drive systems, up to 33 person capacity and with a truly comprehensive range of lift car finishes to enhance any interior.

If you require something outside of our standard range we can provide higher, faster and larger lifts to order. Whatever your specification, Stannah can help.

**3**  
product ranges

**9**  
standard capacities

**45**  
metres of travel

**100's**  
of finishes



**Offices**  
**Retail**  
**Hotels**  
**Leisure**  
**Education**  
**Housing**  
**Transport**  
**Health**

**Whatever your day involves, it will probably include a lift.**



An independent family business since 1867

You may not notice how essential lift products are to day-to-day life, but they are there, working behind the scenes to help everyone move around easily. Ask the chef and waiter who rely on their service lift, the hotel manager whose premises would come to a grinding halt without a whole range of lifts which move people and goods. Imagine your favourite department store without escalators or lifts, the supermarket with no access to the first floor apart from the stairs.

**Life happens and we help it happen smoothly.**

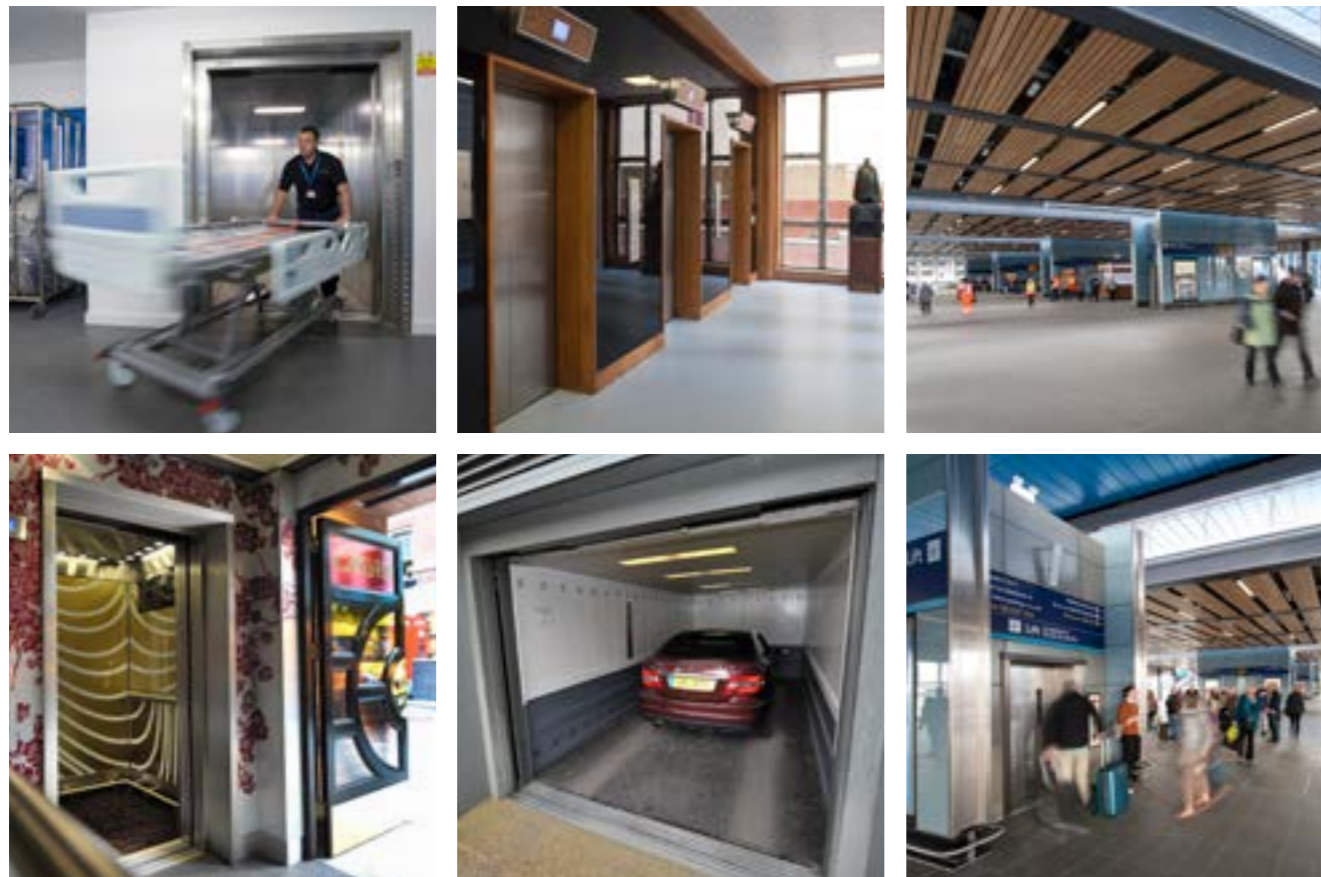
**Stannah**

# Bespoke lifts and major lift refurbishment

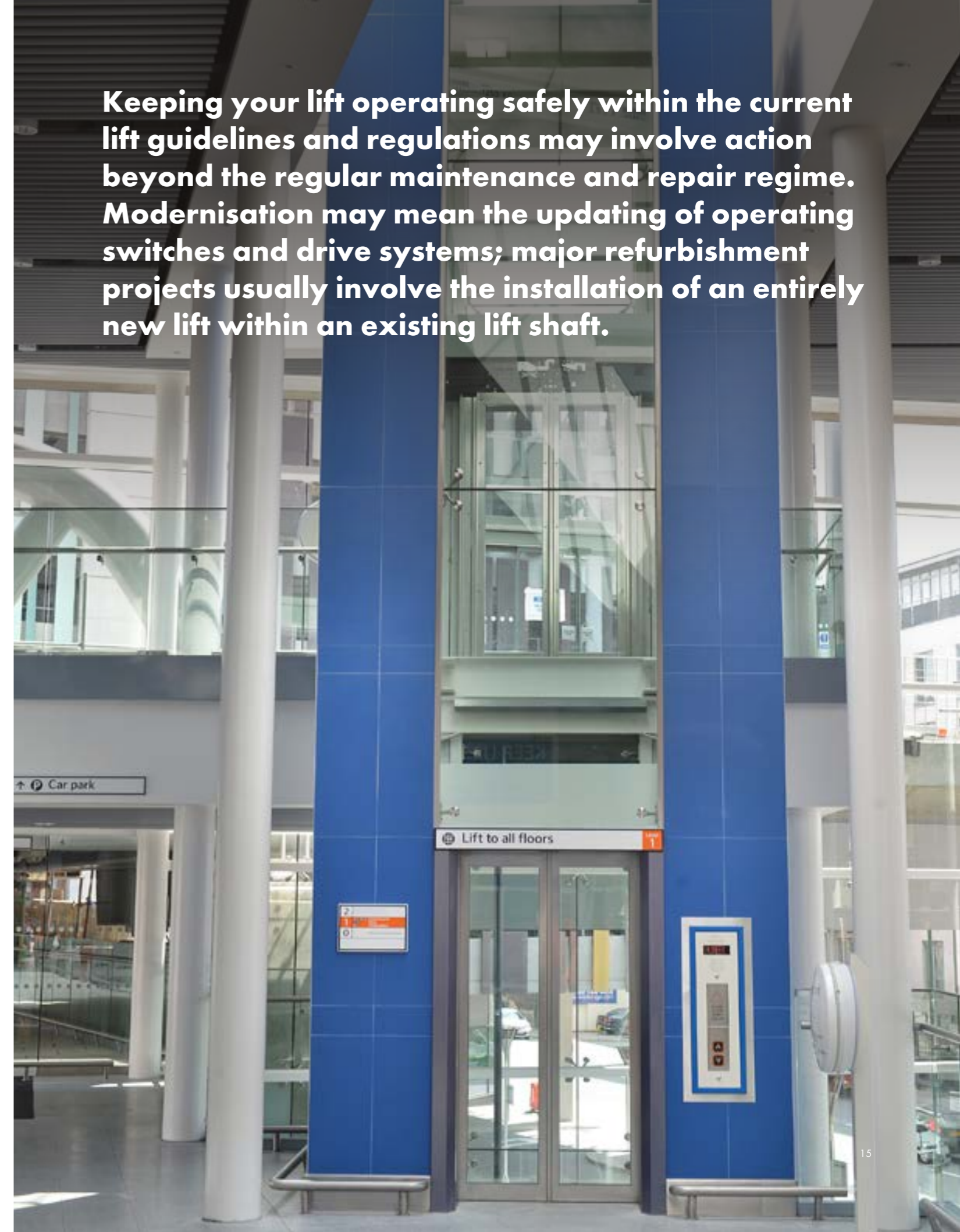
Stannah provides a comprehensive lift removals, refurbishment and modernisation service for all types and makes of lift.

We also supply bespoke solutions for larger or special lifts when a lift from our standard range does not meet your requirements.

Our bespoke lifts are individually designed and installed for very special applications, with dedicated project managers who provide outstanding customer support.



**Keeping your lift operating safely within the current lift guidelines and regulations may involve action beyond the regular maintenance and repair regime. Modernisation may mean the updating of operating switches and drive systems; major refurbishment projects usually involve the installation of an entirely new lift within an existing lift shaft.**







## Platform lifts

Stannah offer a range of vertical and inclined platform lifts to help provide access within public building and private homes. In our commercial market we install our lifts into leisure, education, retail, health and commercial markets. Our lifts help premises to meet the requirements of the Equality Act, BS8300 and Part M of the Building Regulations (England and Wales) and Section 4.2 of the Technical Handbook (Scotland). Options include continuous pressure or automatic controls, hinged or sliding doors, internal and external installation – in fact almost any configuration our customers need.

**2**  
directions –  
vertical/inclined

**5**  
person

**8**  
models

**12**  
metres of travel

# Service and goods lifts

**30+**  
models to choose from

**10+**  
capacity/weight choices

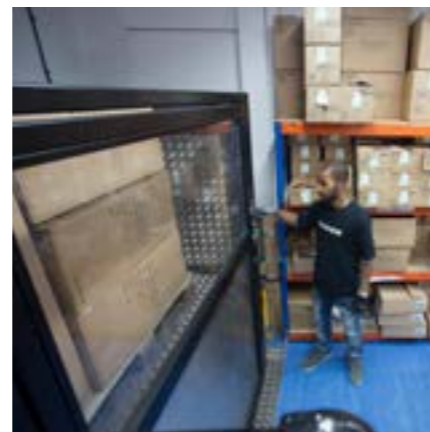
**3,000**  
kg maximum load

**24,891**  
Stannah service and goods lifts installed in the UK

Stannah offers a comprehensive range of dumbwaiters and service lifts through to larger goods lifts, some with attendant control, carrying up to 3000kg. All our lifts will help you meet the requirements of the Manual Handling Regulations and are ideal for installation in a wide range of applications including restaurants, pubs and clubs, retail outlets, offices, medical centres and hospitals, warehouses and factory/industrial premises.



**All of Stannah's goods lifts will help you meet the requirements of the Manual Handling Regulations.**



**“Our Stannah Microlift is brilliant – we’d be lost without it.”**



# Maintenance, service and repair

We have over 150 years of experience and expertise in the lift industry. Our skilled engineers have the knowledge and ability, through continuous training, to maintain and repair lifts with the minimum of fuss. We currently look after nearly 100,000 lifts across the UK, from 11 local service branches.

### Service contracts

Stannah offers a complete range of lift service contracts, from a single lift to a full portfolio of lifts, escalators or moving walkways on multiple sites across the UK:

- Service contracts – all makes and models of lifts
- Multiple site contracts – for lifts on multiple sites across the UK
- Local Authority contracts – for managers of tenants' stairlifts and domestic lift stocks
- Stairlift & Homelift servicing – for individuals with a lift at home

### Portfolio management

We recognise that many of our national customers require extended portfolio management as they may have a wide range of lifts, escalators and moving walkways in premises across the UK. This service is co-ordinated by our National Contracts Team, with Key Account Managers providing the best possible service.



**At Stannah we maintain, service, repair, modernise and refurbish all types of lifting products, not only those from our own product range but also other lift manufacturers' equipment.**

# Stannah a family of lift expertise

**250,000**

site visits per year

**17,000**

new installs per year

**1867**

the year Joseph Stannah  
founded our company

**365**

days a year call-out

**Stannah helps people get on with their lives. Whether it's a lift at the station, a dumbwaiter at the coffee shop, a passenger lift at the office, a platform lift at the library, an escalator in the shopping centre, a moving walkway at the supermarket, a goods lift at the pub or a stairlift at home – we are there quietly helping life happen.**

We design, manufacture, supply and install lifts to help life flow. We do this with the utmost care for our customers, our passengers and our staff. Our products are quality engineered, safe and reliable and supplied in the knowledge that we can maintain them 24/7 – efficiently via our service branches right across the UK.

By continually investing in new technologies, new products and our highly trained nationwide workforce, we deliver value-for-money excellence. We are proud to be an independent family company whose specialist product and service divisions give our customers expert support right across our portfolio.

## Stannah products and services

### Passenger lifts

We first engineered passenger lifts in the 1860s. Today we offer our customers more choice and flexibility. Our MRL lifts are traction drive, low or medium rise to carry from 6-33 people and we have a wealth of finishes to enhance any interior.

### Escalators and moving walkways

Stannah supplies, installs and maintains a range of escalators and moving walkways for applications across the UK. These products are maximising useable space in retail environments and moving people safely and efficiently in busy public areas.

### Platform lifts

Our economical platform lifts solve thousands of access problems every day. They are a simpler alternative to a traditional passenger lift for buildings that do not have constant people traffic. Designed to carry up to five passengers, platform lifts are supplied in their own structure so can go almost anywhere.

### Major lift refurbishment and bespoke lifts

Stannah undertakes special lift refurbishment and modernisation projects, often to maximise the use of new technology and save operating costs. We also supply and install bespoke lifts for unique places, working with our clients to their specifications.

### Service and goods lifts

When it comes to moving anything from hot plates to heavy goods pallets, Stannah can provide the solution. The Microlift is Europe's best selling dumbwaiter for loads from 50-100kg. Our Trolleylift range can handle loads up to 300kg with floor-level loading when required. Levelmaster moves goods over low rise, awkward floor level changes. When loads up to 1500kg need to be moved the Goodsmaster range, which includes an attendant controlled lift, is the answer. Our heavy duty solutions for loads up to 3000kg complete the range.

### Lift service and repair

We provide local service, nationwide, from our network of branches across the UK. Our highly trained engineers look after thousands of lifts 24/7, 365 days a year – our own products and most types of lifts from all other manufacturers.

And last but not least...

### Stairlifts and homelifts

Our stylish Stannah stairlifts are a market leader with over 900,000 units sold worldwide. Our homelifts offer alternative solutions for private dwellings.



An independent family business since 1867

## Meet the family



Stairlifts



Homelifts



Platform lifts



Passenger lifts



Service and goods lifts



Bespoke lifts



Escalators and moving walkways



Lift refurbishments, service and repair

# Stannah

Passenger Lifts and Platform Lifts:

### Stannah Lifts

Watt Close, East Portway, Andover, Hampshire SP10 3SD

**Tel: 01264 339090**

Service and Goods Lifts:

### Stannah Microlifts

Watt Close, East Portway, Andover, Hampshire SP10 3SD

**Tel: 01264 351922**

Lift Maintenance, Service and Repair, Bespoke Lifts, Escalators & Moving Walkways,  
Lift Refurbishment and Modernisation:

### Stannah Lift Services

#### Head Office (HO) and Major Projects (MP) Department (including Escalators & Moving Walkways):

Watt Close, East Portway, Andover, Hampshire SP10 3SD

**HO Tel: 01264 364311 MP Tel: 01264 384790**

#### Network Rail Department:

Unit 8, Swan Business Park, Sandpit Road, Dartford, Kent DA1 5ED

**Tel: 01322 299845**

#### National Contracts Department:

No.1 Ravensquay Business Centre, Cray Avenue, Orpington, Kent BR5 4BQ

**NC Tel: 01689 883240**

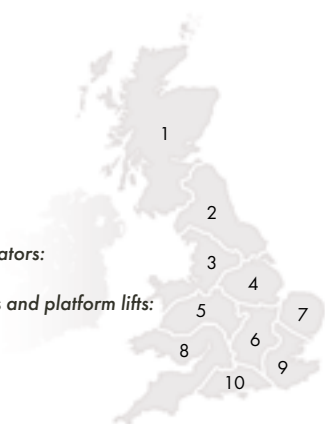


## Nationwide Service Branches

Get in touch with your local service branch:

[www.stannahlifts.co.uk/contact-us](http://www.stannahlifts.co.uk/contact-us)

- |  |   |
|--|---|
| <b>1 Scotland</b><br>Tel: 0141 882 9946                            | <b>7 East Anglia</b><br>Tel: 01603 748021   |
| <b>2 North &amp; North East England</b><br>Tel: 0191 460 0010      | <b>8 South West England &amp; South Wales</b><br>Tel: 0117 906 1380   |
| <b>3 North West England &amp; North Wales</b><br>Tel: 01928 703170 | <b>9 London &amp; South East</b><br><i>For service of passenger lifts, goods lifts and escalators:</i><br>Tel: 01322 287828<br><i>For service of passenger stairlifts, small service lifts and platform lifts:</i><br>Tel: 01689 822117 |
| <b>4 Midlands East</b><br>Tel: 01623 631010                        | <b>10 Southern England</b><br>Tel: 01425 561570   |
| <b>5 West Midlands &amp; Mid Wales</b><br>Tel: 0121 559 2260       |   |
| <b>6 South Midlands &amp; Home Counties</b><br>Tel: 01280 704600   |   |



[www.stannahlifts.co.uk](http://www.stannahlifts.co.uk)

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